



FortiAnalyzer - Release Notes

VERSION 5.4.5

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FortiAnalyzer - Release Notes

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Change Log

Date	Change Description
2018-02-14	Initial release of 5.4.5.
2018-02-23	Added 2.5.0 support to <i>Product Integration & Support > FortiSandbox</i> .
2018-02-26	Added 2.3.3, 2.3.2, 2.3.0 support to <i>Product Integration & Support > FortiSandbox</i> .
2018-04-12	Added 481694 to <i>Known Issues > Others</i> .

Introduction

This document provides the following information for FortiAnalyzer version 5.4.5 build 1235:

- [Supported models](#)
- [Special Notices](#)
- [Upgrade Information](#)
- [Product Integration and Support](#)
- [Resolved Issues](#)
- [Known Issues](#)

For more information on upgrading your FortiAnalyzer device, see the *FortiAnalyzer Upgrade Guide*.

Supported models

FortiAnalyzer version 5.4.5 supports the following models:

FortiAnalyzer	FAZ-200D,FAZ-200F, FAZ-300D, FAZ-300F, FAZ-400E, FAZ-1000C, FAZ-1000D, FAZ-1000E, FAZ-2000B, FAZ-2000E, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-3700F, FAZ-3900E, and FAZ-4000B.
FortiAnalyzer VM	FAZ-VM64, FAZ-AWSONdemand, FAZ-VM64-AWS, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM64-KVM, and FAZ-VM64-XEN (Citrix XenServer and Open Source Xen).

What's new in FortiAnalyzer version 5.4.5

There are no new features or enhancements in FortiAnalyzer version 5.4.5.

Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiAnalyzer version 5.4.5.

Cannot remove VDOM from the GUI

A VDOM may re-appear even after it is deleted from the FortiAnalyzer GUI.

A new CLI command is introduced in FortiAnalyzer 5.4.3 to use as a workaround for this issue. You can use the following CLI command `execute log device vdom delete <Device_Name> <VDOM_Name>` to delete the VDOM from FortiAnalyzer.

Hyper-V FortiAnalyzer-VM running on an AMD CPU

A Hyper-V FAZ-VM running on a PC with an AMD CPU may experience a kernel panic. Fortinet recommends running VMs on an Intel-based PC.

IPsec connection to FortiOS for logging

FortiAnalyzer 5.4.2 no longer supports an IPsec connection with FortiOS 5.0/5.2. However UDP or TCP + reliable are supported.

Instead of IPsec, you can use the FortiOS reliable logging feature to encrypt logs and send them to FortiAnalyzer. You can enable the reliable logging feature on FortiOS by using the `configure log fortianalyzer setting` command. You can also control the encryption method on FortiOS by using the `set enc-algorithm default/high/low/disable` command.

FortiAnalyzer 5.4.1 and earlier does support IPsec connection with FortiOS 5.0/5.2.

Datasets Related to Browse Time

FortiAnalyzer 5.4.2 contains enhancements to calculating the estimated browse time. Due to the changes, cloned datasets that query for browse time may not be able to return any results after upgrade.

System Configuration or VM License is Lost after Upgrade

When upgrading FortiAnalyzer from 5.4.0 or 5.4.1 to 5.4.2, it is imperative to reboot the unit before installing the 5.4.2 firmware image. Please see the *FortiAnalyzer Upgrade Guide* for details about upgrading. Otherwise,

FortiAnalyzer may lose system configuration or VM license after upgrade. There are two options to recover the FortiAnalyzer unit:

1. Reconfigure the system configuration or add VM license via CLI with `execute add-vm-license <vm license>`.
2. Restore the 5.4.0 backup and upgrade to 5.4.2.

SSLv3 on FortiAnalyzer-VM64-AWS

Due to known vulnerabilities in the SSLv3 protocol, FortiAnalyzer-VM64-AWS only enables TLSv1 by default. All other models enable both TLSv1 and SSLv3. If you wish to disable SSLv3 support, please run:

```
config system global
    set ssl-protocol tlsv1
end
```

No support for remote SQL database

Starting with FortiAnalyzer software versions 5.0.7 and 5.2.0, remote SQL database support will only cover the insertion of log data into the remote MySQL database. Historical log search and reporting capabilities, which rely on the remote SQL data, will no longer be supported.

Those wishing to use the full set of FortiAnalyzer features are encouraged to switch as soon as possible to storing SQL data locally on the FortiAnalyzer. The local database can be built based upon existing raw logs already stored on the FortiAnalyzer.

Pre-processing logic of ebtime

Logs with the following conditions met are considered usable for the calculation of estimated browsing time:

Traffic logs with `logid` of 13 or 2, when `logid == 13`, `hostname` must not be empty. The `service` field should be either HTTP, 80/TCP or 443/TCP.

If all above conditions are met, then `devid`, `vdom`, and `user` (`srcip` if `user` is empty) are combined as a key to identify a user. For time estimation, the current value of `duration` is calculated against history session start and end time, only un-overlapped part are used as the `ebtime` of the current log.

In version 5.0.5 or later, Explicit Proxy logs (`logid=10`) are checked when calculating the estimated browsing time.

Log Aggregation or Forwarding

Log aggregation or forwarding works from 5.4 to 5.4 or 5.4.1 to 5.4.1. Please use the same FortiAnalyzer version on all the units. Other FortiAnalyzer versions not supported.

Naming Convention for Generated Reports

Starting in FortiAnalyzer 5.4.5, the file naming convention for generated reports has changed. The filename will reference the device name rather than the device ID.

Upgrade Information

Upgrading to FortiAnalyzer 5.4.5

You can upgrade FortiAnalyzer 5.2.0 or later directly to 5.4.5. If you are upgrading from versions earlier than 5.2.0, you will need to upgrade to FortiAnalyzer 5.2 first. (We recommend that you upgrade to 5.2.9, the latest version of FortiAnalyzer 5.2.)



ADOM version is not required to match the FortiGate log versions. For example, you can have FortiGate 5.4 logs in a 5.2 version ADOM.



For details about upgrading your FortiAnalyzer, see *FortiAnalyzer Upgrade Guide*.

Downgrading to previous versions

FortiAnalyzer does not provide a full downgrade path. You can downgrade to a previous firmware release via the GUI or CLI, but doing so results in configuration loss. A system reset is required after the firmware downgrading process has completed. To reset the system, use the following CLI commands via a console port connection:

```
execute reset all-settings
execute format {disk | disk-ext4}
```

Firmware image checksums

The MD5 checksums for all Fortinet software and firmware releases are available at the Customer Service & Support portal, <https://support.fortinet.com>. To verify the integrity of the download, select the *Checksum* link next to the *HTTPS* download link. A dialog box will be displayed with the image file name and checksum code. Compare this checksum with the checksum of the firmware image.

FortiAnalyzer VM firmware

Fortinet provides FortiAnalyzer VM firmware images for Amazon AWS, Citrix and Open Source XenServer, Linux KVM, Microsoft Hyper-V Server, and VMware ESX/ESXi virtualization environments.

Amazon Web Services

- The 64-bit Amazon Machine Image (AMI) is available on the AWS marketplace.

Citrix XenServer and Open Source XenServer

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.out.OpenXen.zip`: Download the 64-bit package for a new FortiAnalyzer VM installation. This package contains the QCOW2 file for the Open Source Xen Server.
- `.out.CitrixXen.zip`: Download the 64-bit package for a new FortiAnalyzer VM installation. This package contains the Citrix XenServer Disk (VHD), and OVF files.

Linux KVM

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.out.kvm.zip`: Download the 64-bit package for a new FortiAnalyzer VM installation. This package contains QCOW2 that can be used by qemu.

Microsoft Azure

The files for Microsoft Azure have AZURE in the filenames, for example `FAZ_VM64_AZURE-v<number>-build<number>-FORTINET.out.hyperv.zip`.

- `.out`: Download the firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.hyperv.zip`: Download the package for a new FortiAnalyzer VM installation. This package contains a Virtual Hard Disk (VHD) file for Microsoft Azure.

Microsoft Hyper-V Server

The files for Microsoft Hyper-V Server have HV in the filenames, for example, `FAZ_VM64_HV-v<number>-build<number>-FORTINET.out.hyperv.zip`.

- `.out`: Download the firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.hyperv.zip`: Download the package for a new FortiAnalyzer VM installation. This package contains a Virtual Hard Disk (VHD) file for Microsoft Hyper-V Server.



Microsoft Hyper-V 2016 is supported.

VMware ESX/ESXi

- `.out`: Download either the 64-bit firmware image to upgrade your existing VM installation.
- `.ovf.zip`: Download either the 64-bit package for a new VM installation. This package contains an Open Virtualization Format (OVF) file for VMware and two Virtual Machine Disk Format (VMDK) files used by the OVF file during deployment.



For more information see the FortiManager product data sheet available on the Fortinet web site, <http://www.fortinet.com/products/fortimanager/virtual-security-management.html>. VM installation guides are available in the [Fortinet Document Library](#).

SNMP MIB files

You can download the *FORTINET-FORTIMANAGER-FORTIANALYZER.mib* MIB file in the firmware image file folder. The Fortinet Core MIB file is located in the main FortiAnalyzer v5.00 file folder.

Product Integration and Support

FortiAnalyzer version 5.4.5 support

The following table lists FortiAnalyzer version 5.4.5 product integration and support information:

Web Browsers	<ul style="list-style-type: none">• Microsoft Internet Explorer version 11• Mozilla Firefox version 58• Google Chrome version 64 <p>Other web browsers may function correctly, but are not supported by Fortinet.</p>
FortiOS/FortiOS Carrier	<ul style="list-style-type: none">• 5.4.0 to 5.4.8• 5.2.0 to 5.2.13• 5.0.4 to 5.0.14
FortiAnalyzer	<ul style="list-style-type: none">• 5.4.0 to 5.4.5• 5.2.0 to 5.2.11• 5.0.0 to 5.0.13
FortiCache	<ul style="list-style-type: none">• 4.2.2• 4.1.3• 4.0.4
FortiClient	<ul style="list-style-type: none">• 5.4.3• 5.2.0 and later• 5.0.4 and later
FortiMail	<ul style="list-style-type: none">• 5.3.9• 5.2.9• 5.1.6• 5.0.10
FortiManager	<ul style="list-style-type: none">• 5.4.0 to 5.4.5• 5.2.0 and later• 5.0.0 and later

FortiSandbox	<ul style="list-style-type: none">• 2.5.0• 2.4.1• 2.4.0• 2.3.3• 2.3.2• 2.3.0• 2.2.2• 2.1.3• 2.0.3• 1.4.0 and later• 1.3.0• 1.2.0 and 1.2.3
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FortiSwitch ATCA	<ul style="list-style-type: none">• 5.2.3• 5.0.0 and later• 4.3.0 and later• 4.2.0 and later
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FortiWeb	<ul style="list-style-type: none">• 5.8.1• 5.8.0• 5.7.0• 5.6.0• 5.5.4• 5.4.1• 5.3.8• 5.2.4• 5.1.4• 5.0.6
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FortiDDoS	<ul style="list-style-type: none">• 4.3.1• 4.2.3• 4.1.12
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FortiAuthenticator	<ul style="list-style-type: none">• 4.3.2• 4.2.0
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Virtualization

- Amazon Web Service AMI, Amazon EC2, Amazon EBS
- Citrix XenServer 6.2
- Linux KVM Redhat 6.5
- Microsoft Azure
- Microsoft Hyper-V Server 2008 R2, 2012 & 2012 R2
- OpenSource XenServer 4.2.5
- VMware:
 - ESX versions 4.0 and 4.1
 - ESXi versions 4.0, 4.1, 5.0, 5.1, 5.5, 6.0, and 6.5



Always review the Release Notes of the supported platform firmware version before upgrading your device.

Feature support

The following table lists FortiAnalyzer feature support for log devices.

Platform	Log View	FortiView	Event Management	Reports
FortiGate	✓	✓	✓	✓
FortiCarrier	✓	✓	✓	✓
FortiAnalyzer	✓		✓	
FortiCache	✓		✓	✓
FortiClient registered to FortiGate	✓	✓		✓
FortiClient registered to FortiClient EMS	✓	✓		✓
FortiDDoS	✓	✓	✓	✓
FortiMail	✓		✓	✓
FortiManager	✓		✓	
FortiSandbox	✓		✓	✓

Platform	Log View	FortiView	Event Management	Reports
FortiWeb	✓		✓	✓
Syslog	✓		✓	

FortiGate Management

You can enable FortiManager features on some FortiAnalyzer models. FortiAnalyzer models with FortiManager features enabled can manage a small number of FortiGate devices, and all but a few FortiManager features are enabled on FortiAnalyzer. The following table lists the supported modules for FortiAnalyzer with FortiManager Features enabled:

FortiManager Management Modules	FortiAnalyzer with FortiManager Features Enabled
Device Manager, except firmware and license management	✓
Policy & Objects	✓
AP Manager	✓
FortiClient Manager	✓
VPN Manager	✓
FortiGuard	
FortiMeter	
FGT-VM License Activation	
Chassis Management	✓

Language support

The following table lists FortiAnalyzer language support information.

Language	GUI	Reports
English	✓	✓
Chinese (Simplified)	✓	✓

Language	GUI	Reports
Chinese (Traditional)	✓	✓
French		✓
Hebrew		✓
Hungarian		✓
Japanese	✓	✓
Korean	✓	✓
Portuguese		✓
Russian		✓
Spanish		✓

To change the FortiAnalyzer language setting, go to *System Settings > Admin > Admin Settings*, in *Administrative Settings > Language* select the desired language from the drop-down list. The default value is *Auto Detect*.

Russian, Hebrew, and Hungarian are not included in the default report languages. You can import language translation files for these languages via the command line interface using one of the following commands:

```
execute sql-report import-lang <language name> <ftp> <server IP address> <user name>
<password> <file name>
execute sql-report import-lang <language name> <sftp> <server IP address> <user name>
<password> <file name>
execute sql-report import-lang <language name> <scp> <server IP address> <user name>
<password> <file name>
execute sql-report import-lang <language name> <tftp> <server IP address> <file name>
```

For more information, see the *FortiAnalyzer CLI Reference*.

Supported models

The following tables list which FortiGate, FortiCarrier, FortiDDoS, FortiAnalyzer, FortiMail, FortiManager, FortiWeb, FortiCache, and FortiSandbox models and firmware versions can log to a FortiAnalyzer appliance running version 5.4.5. Please ensure that the log devices are supported before completing the upgrade.



Software license activated LENC devices are supported, if their platforms are in the supported models list. For example, support of FG-3200D indicates support of FG-3200D-LENC.

FortiGate models

Model	Firmware Version
FortiGate: FG-30D, FG-30D-POE, FG-30E, FG-30E-3G4G-INTL, FG-30E-3G4G-NAM, FG-50E, FG-51E, FG-52E, FG-60D, FG-60D-POE, FG-60E, FG-61E, FG-60E-DSL, FG-60E-POE, FG-70D, FG-70D-POE, FG-80C, FG-80CM, FG-80D, FG-80E, FG-80E-POE, FG-81E, FG-81E-POE, FG-90D, FG-90D-POE, FG-90E, FG-91E, FG-92D, FG-94D-POE, FG-98D-POE, FG-100D, FG-100E, FG-101E, FG-100EF, FG-140D, FG-140E, FG-140D-POE, FG-140E-POE, FG-200D, FG-200D-POE, FG-240D, FG-240D-POE, FG-280D-POE, FG-200E, FG-201E, FGT-300D, FG-300E, FG-301E, FG-400D, FG-500D, FG-500E, FG-501E, FG-600C, FG-600D, FG-800C, FG-800D, FG-900D, FG-1000C, FG-1000D, FG-1200D, FG-1500D, FG-1500DT, FG-3000D, FG-3100D, FG-3200D, FG-3240C, FG-3600C, FG-3700D, FG-3700DX, FG-3810D, FG-3815D, FG-2000E, FG-2500E, FG-3800D, FG-3960E, FG-3980E FortiGate 5000 Series: FG-5001C, FG-5001D, FG-5001E, FG-5001E1 FortiGate 7000 Series: FG-7030E-Q, FG-7030E-S, FG-7040E-1, FG-7040E-2, FG-7040E-3, FG-7040E-4, FG-7040E-5, FG-7040E-6, FG-7040E-8, FG-7040E-8-DC, FG-7060E-1, FG-7060E-2, FG-7060E-3, FG-7060E-4, FG-7060E-5, FG-7060E-6, FG-7060E-8 FortiGate DC: FG-80C-DC, FG-600C-DC, FG-800C-DC, FG-1000C-DC, FG-1500D-DC, FG-3000D-DC, FG-3100D-DC, FG-3200D-DC, FG-3240C-DC, FG-3600C-DC, FG-3700D-DC, FG-3800D-DC, FG-3810D-DC FortiGate Low Encryption: FG-80C-LENC, FG-100D-LENC, FG-600C-LENC, FG-1000C-LENC FortiWiFi: FWF-30D, FWF-30E, FWF-30E-3G4G-INTL, FWF-30E-3G4G-NAM, FWF-50E, FWF-50E-2R, FWF-51E, FWF-30D-POE, FWF-60D, FWF-60E-DSL, FWF-60D-POE, FWF-90D, FWF-90D-POE, FWF-92D, FWF-60E, FWF-61E, FWF-80CM, FWF-81CM FortiGate VM: FG-VM, FG-VM64, FG-VM64-AWS, FG-VM64-AWSONDEMAND, FG-VM64-AZUREONDEMAND, FG-VM64-HV, FG-VM64-KVM, FG-VM64-XEN, FG-VMX-Service-Manager FortiGate Rugged: FGR-30D, FGR-35D, FGR-60D, FGR-90D	5.4

Model	Firmware Version
FortiGate: FG-20C, FG-20C-ADSL-A, FG-30D, FG-30D-POE, FG-40C, FG-60C, FG-60C-POE, FG-60C-SFP, FG-60D, FG-60D-3G4G-VZW, FG-60D-POE, FG-70D, FG-70D-POE, FG-80C, FG-80CM, FG-80D, FG-90D, FG-90D-POE, FG-92D, FG-94D-POE, FG-98D-POE, FG-100D, FG-110C, FG-111C, FG-140D, FG-140D-POE, FG-140D-POE-T1, FG-200B, FG-200B-POE, FG-200D, FG-200D-POE, FG-240D, FG-240D-POE, FG-280D-POE, FG-300C, FG-300D, FG-310B, FG-311B, FG-400D, FG-500D, FG-600D, FG-900D, FG-600C, FG-620B, FG-621B, FG-800C, FG-800D, FG-1000C, FG-1000D, FG-1200D, FG-1240B, FG-1500D, FG-1500DT, FG-3000D, FG-3016B, FG-3040B, FG-3100D, FG-3140B, FG-3200D, FG-3240C, FG-3600C, FG-3700D, FG-3700DX, FG-3810A, FG-3810D, FG-3815D, FG-3950B, FG-3951B FortiGate 5000 Series: FG-5001A, FG-5001A-SW, FG-5001A-LENC, FG-5001A-DW-LENC, FG-5001A-SW-LENC, FG-5001B, FG-5001C, FG-5001D, FG-5101C FortiGate DC: FG-80C-DC, FG-300C-DC, FG-310B-DC, FG-600C-DC, FG-620B-DC, FG-621B-DC, FG-800C-DC, FG-1000C-DC, FG-1240B-DC, FGT-1500D-DC, FG-3000D-DC, FG-3040B-DC, FG-3100D-DC, FG-3140B-DC, FG-3200D-DC, FG-3240C-DC, FG-3600C-DC, G-3700D-DC, FG-3810A-DC, FG-3810D-DC, FG-3815D-DC, FG-3950B-DC, FG-3951B-DC FortiGate Low Encryption: FG-20C-LENC, FG-40C-LENC, FG-60C-LENC, FG-80C-LENC, FG-100D-LENC, FG-200B-LENC, FG-300C-LENC, FG-620B-LENC, FG-1000C-LENC, FG-1240B-LENC, FG-3040B-LENC, FG-310B-LENC, FG-600C-LENC, FG-3140B-LENC, FG-3810A-LENC, FG-3950B-LENC FortiWiFi: FWF-20C, FWF-20C-ADSL-A, FWF-30D, FWF-30D-POE, FWF-40C, FWF-60C, FWF-60CM, FWF-60CX-ADSL-A, FWF-60D, FWF-60D-3G4G-VZW, FWF-60D-POE, FWF-80CM, FWF-81CM, FWF-90D, FWF-90D-POE, FWF-92D FortiGate Rugged: FGR-60D, FGR-100C FortiGate VM: FG-VM-Azure, FG-VM, FG-VM64, FG-VM64-HV, FG-VM64-KVM, FG-VM64-XEN FortiSwitch: FS-5203B, FCT-5902D	5.2

Model	Firmware Version
FortiGate: FG-20C, FG-20C-ADSL-A, FG-30D, FG-30D-POE, FG-40C, FG-60C, FG-60C-POE, FG-60C-SFP, FG-60D, FG-60D-3G4G-VZW, FG-60D-POE, FG-70D, FG-70D-POE, FG-80C, FG-80CM, FG-80D, FG-90D, FG-90D-POE, FG-92D, FG-94D-POE, FG-98D-POE, FG-100D, FG-110C, FG-111C, FG-140D, FG-140D-POE, FG-140D-POE-T1, FG-200B, FG-200B-POE, FG-200D, FG-200D-POE, FG-240D, FG-240D-POE, FG-280D-POE, FG-300C, FG-300D, FG-310B, FG-311B, FG-500D, FG-600C, FG-620B, FG-621B, FG-700D, FG-800C, FG-900D, FG-1000C, FG-1000D, FG-1200D, FG-1240B, FG-1500D, FG-3000D, FG-3016B, FG-3040B, FG-3100D, FG-3140B, FG-3200D, FG-3240C, FG-3600C, FG-3700D, FG-3810A, FG-3950B, FG-3951B FortiGate 5000 Series: FG-5001A, FG-5001A-SW, FG-5001A-LENC, FG-5001A-DW-LENC, FG-5001A-SW-LENC, FG-5001B, FG-5001C, FG-5001D, FG-5101C FortiGate DC: FG-80C-DC, FG-300C-DC, FG-310B-DC, FG-600C-DC, FG-620B-DC, FG-621B-DC, FG-800C-DC, FG-1000C-DC, FG-1240B-DC, FG-3000D-DC, FG-3040B-DC, FG-3100D-DC, FG-3140B-DC, FG-3200D-DC, FG-3240C-DC, FG-3600C-DC, FG-3700D-DC, FG-3810A-DC, FG-3950B-DC, FG-3951B-DC FortiGate Low Encryption: FG-20C-LENC, FG-40C-LENC, FG-60C-LENC, FG-80C-LENC, FG-100D-LENC, FG-200B-LENC, FG-300C-LENC, FG-310B-LENC, FG-600C-LENC, FG-620B-LENC, FG-1000C-LENC, FG-1240B-LENC, FG-3040B-LENC, FG-3140B-LENC, FG-3810A-LENC, FG-3950B-LENC FortiWiFi: FWF-20C, FWF-20C-ADSL-A, FWF-30D, FWF-30D-POE, FWF-40C, FWF-60C, FWF-60CM, FWF-60CX-ADSL-A, FWF-60D, FWF-60D-POE, FWF-60D-3G4G-VZW, FWF-80CM, FWF-81CM, FWF-90D, FWF-90D-POE, FWF-92D FortiGate Rugged: FGR-60D, FGR-90D, FGR-100C FortiGateVoice: FGV-40D2, FGV-70D4 FortiGate VM: FG-VM, FG-VM64, FG-VM64-AWS, FG-VM64-AWSONDEMAND, FG-VM64-HV, FG-VM64-KVM, FG-VM64-XEN FortiSwitch: FS-5203B	5.0

FortiCarrier Models

Model	Firmware Version
FortiCarrier: FCR-3000D, FCR-3100D, FCR-3200D, FCR-3700D, FCR-3700DX, FCR-3800D, FCR-3810D, FCR-3815D, FCR-5001C, FCR-5001D, FCR-3000D-DC, FCR-3100D-DC, FCR-3200D-DC, FCR-3240C, FCR-3600C, FCR-3700D-DC, FCR-3810D-DC, FCR-5001C FortiCarrier DC: FCR-3000D-DC, FCR-3100D-DC, FCR-3200D-DC, FCR-3240C-DC, FCR-3600C-DC, FCR-3700D-DC, FCR-3810D-DC, FCR-3815D-DC FortiCarrier VM: FCR-VM, FCR-VM64, FCR-VM64-AWS, FCR-VM64-AWSONDEMAND, FCR-VM64-HV, FCR-VM64-KVM	5.4
FortiCarrier: FCR-3000D, FCR-3100D, FCR-3200D, FCR-3240C, FCR-3600C, FCR-3700D, FCR-3700DX, FCR-3810A, FCR-3810D, FCR-3815D, FCR-3950B, FCR-3951B, FCR-5001A, FCR-5001B, FCR-5001C, FCR-5001D, FCR-5101C, FCR5203B, FCR-5902D FortiCarrier DC: FCR-3000D-DC, FCR-3100D-DC, FCR-3200D-DC, FCR-3700D-DC, FCR-3810D-DC FortiCarrier Low Encryption: FCR-5001A-DW-LENC FortiCarrier VM: FCR-VM, FCR-VM64, FCR-VM64-HV, FCR-VM64-KVM, FCR-VM64-XEN, FCR-VM64-AWSONDEMAND	5.2
FortiCarrier: FCR-3240C, FCR-3600C, FCR-3810A, FCR-3950B, FCR-3951B, FCR-5001A, FCR-5001B, FCR-5001C, FCR-5001D, FCR-5101C FortiCarrier DC: FCR-3240C-DC, FCR-3600C-DC, FCR-3810A-DC, FCR-3950B-DC, FCR-3951B-DC FortiCarrier Low Encryption: FCR-5001A-DW-LENC FortiCarrier VM: FCR-VM, FCR-VM64	5.0

FortiDDoS models

Model	Firmware Version
FortiDDoS: FI-200B, FI-400B, FI-600B, FI-800B, FI-900B, FI-1000B, FI-1200B, FI-2000B	4.2, 4.1, 4.0

FortiAnalyzer models

Model	Firmware Version
FortiAnalyzer: FAZ-200D, FAZ-300D, FAZ-400E, FAZ-1000D, FAZ-1000E, FAZ-2000B, FAZ-2000E, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-3900E, and FAZ-4000B. FortiAnalyzer VM: FAZ-VM64, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM64-XEN (Citrix XenServer and Open Source Xen), FAZ-VM64-KVM, and FAZ-VM64-AWS.	5.4
FortiAnalyzer: FAZ-100C, FAZ-200D, FAZ-200E, FAZ-300D, FAZ-400C, FAZ-400E, FAZ-1000C, FAZ-1000D, FAZ-1000E, FAZ-2000B, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-3900E, FAZ-4000B FortiAnalyzer VM: FAZ-VM, FAZ-VM-AWS, FAZ-VM64, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM64-KVM, FAZ-VM64-XEN	5.2
FortiAnalyzer: FAZ-100C, FAZ-200D, FAZ-200E, FAZ-300D, FAZ-400B, FAZ-400C, FAZ-400E, FAZ-1000B, FAZ-1000C, FAZ-1000D, FAZ-1000E, FAZ-2000A, FAZ-2000B, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-4000A, FAZ-4000B FortiAnalyzer VM: FAZ-VM, FAZ-VM64, FAZ-VM64-AWS, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM-KVM, FAZ-VM-XEN	5.0

FortiMail models

Model	Firmware Version
FortiMail: FE-60D, FE-200D, FE-200E, FE-400C, FE-400E, FE-1000D, FE-2000B, FE-2000E, FE-3000C, FE-3000D, FE-3000E, FE-3200E, FE-5002B FortiMail Low Encryption: FE-3000C-LENC FortiMail VM: FE-VM64, FE-VM64-HV, FE-VM64-XEN	5.3.7
FortiMail: FE-60D, FE-200D, FE-200E, FE-400C, FE-400E, FE-1000D, FE-2000B, FE-3000C, FE-3000D, FE-5002B FortiMail VM: FE-VM64, FE-VM64-HV, FE-VM64-XEN	5.2.8
FortiMail: FE-100C, FE-200D, FE-200E, FE-400B, FE-400C, FE-400E, FE-1000D, FE-2000B, FE-3000C, FE-3000D, FE-5001A, FE-5002B FortiMail VM: FE-VM64	5.1.6
FortiMail: FE-100C, FE-200D, FE-200E, FE-400B, FE-400C, FE-1000D, FE-2000A, FE-2000B, FE-3000C, FE-3000D, FE-4000A, FE-5001A, FE-5002B FortiMail VM: FE-VM64	5.0.10

FortiSandbox models

Model	Firmware Version
FortiSandbox: FSA-1000D, FSA-3000D, FSA-3000E, FSA-3500D FortiSandbox VM: FSA-VM	2.3.2
FortiSandbox: FSA-1000D, FSA-3000D, FSA-3500D FortiSandbox VM: FSA-VM	2.2.0 2.1.0
FortiSandbox: FSA-1000D, FSA-3000D FortiSandbox VM: FSA-VM	2.0.0 1.4.2
FortiSandbox: FSA-1000D, FSA-3000D	1.4.0 and 1.4.1 1.3.0 1.2.0 and later

FortiSwitch ACTA models

Model	Firmware Version
FortiController: FTCL-5103B, FTCL-5902D, FTCL-5903C, FTCL-59	5.2.0
FortiSwitch-ATCA: FS-5003A, FS-5003B FortiController: FTCL-5103B, FTCL-5903C, FTCL-5913C	5.0.0
FortiSwitch-ATCA: FS-5003A, FS-5003B	4.3.0 4.2.0

FortiWeb models

Model	Firmware Version
FortiWeb: FWB-400D, FWB-600D, FWB-1000E, FWB-2000E, FWB-3010E	5.6.0
FortiWeb: FWB-100D, FWB-400C, FWB-400D, FWB-1000C, FWB-1000D, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-3010E, FWB-4000C, FWB-4000D, FWB-4000E FortiWeb VM: FWB-VM-64, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR, FWB-HYPERV, FWB-KVM, FWB-AZURE	5.5.3

Model	Firmware Version
FortiWeb: FWB-100D, FWB-400C, FWB-1000C, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-4000C, FWB-4000D, FWB-4000E FortiWeb VM: FWB-VM64, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR, FWB-HYPERV	5.4.1
FortiWeb: FWB-100D, FWB-400B, FWB-400C, FWB-1000B, FWB-1000C, FWB-1000D, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-4000C, FWB-4000D, FWB-4000E FortiWeb VM: FWB-VM64, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR, and FWB-HYPERV	5.3.8
FortiWeb: FWB-100D, FWB-400B, FWB-400C, FWB-1000B, FWB-1000C, FWB-1000D, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-4000C, FWB-4000D, FWB-4000E FortiWeb VM: FWB-VM64, FWB-HYPERV, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR	5.2.4

FortiCache models

Model	Firmware Version
FortiCache: FCH-400C, FCH-400E, FCH-1000C, FCH-1000D, FCH-3000C, FCH-3000D, FortiCache-3000E, FCH-3900E FortiCache VM: FCH-VM64, FortiCache-KVM	4.1
FortiCache: FCH-400C, FCH-400E, FCH-1000C, FCH-1000D, FCH-3000C, FCH-3000D, FCH-3900E FortiCache VM: FCH-VM64	4.0

Resolved Issues

The following issues have been fixed in FortiAnalyzer version 5.4.5. For inquiries about a particular bug, please contact [Customer Service & Support](#).

FortiView

Bug ID	Description
470002	Users may not be able to view some line charts.

Log View

Bug ID	Description
455559	When there are many filters configured, the Column Settings and Tools menus may be truncated.
455956	You may not be able to sort by <i>Connection Time</i> on <i>SSL & Dialup IPsec</i> page.

Others

Bug ID	Description
459099	Users may not be able to retrieve schema information to maintain custom datasets.

Known Issues

The following issues have been identified in FortiAnalyzer version 5.4.5. For inquiries about a particular bug or to report a bug, please contact [Fortinet Customer Service & Support](#).

Log View

Bug ID	Description
465378	Log View's subject filter for FortiMail does not work with two bytes characters.

Others

Bug ID	Description
467315	FortiAnalyzer intermittently returns "HTTP Error: 404 Not Found" when accessing SOAP Web Services.
481694	Incorrect unregistered device count.



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